



773-581-7650
Fax: 773-581-8192
info@high-power.com
www.high-power.com

8457 South Pulaski Road, Chicago, IL 60652

**To all our valued customers by signing this contract you are agreeing
To the following terms and conditions.**

1. **Spillage and physical damage** are not covered under warranty. Customer must inform High Power Inc. if spillage has occurred on the unit. If there is evidence of spillage & or physical damage or the unit has been tampered with once a technician looks at the unit there will be a \$95.00 charge. We are not responsible for damage that may occur to plastics if the unit has physical damage while performing diagnostics, estimate.
2. Average turn around time is approximately five business days (i.e. If you bring in your unit for repair on Monday at 1:00pm, it can be expected to be picked up the following Monday at 1:00pm). This is only an estimate of time. Please understand that we do not have control over the manufacturer's part inventory, weather, or shipping.
3. If you need your unit expedited there is an additional ***non-refundable*** \$95.00 (which means it is the next unit looked at, not guarantee that it will be repaired that same day). This fee is also ***non-refundable***.
4. We are not responsible for scratches or dents that may occur during the repair process, fire theft & or for any units left in our possession over 10 calendar days from date of completion or from the time of declining the repair to the unit.
5. Some parts replaced in your unit may carry a core charge and need to be returned to the manufacture on exchange.
6. All parts replaced under warranty must be returned to the manufacturer within five business days. If you would like your part returned to you, you may purchase the part out right. Some parts must be bought on exchange, via the manufacturer, which means your old part must be sent back to the manufacturer once it has been removed from your unit.
7. **Storage**, \$1.00 a day will be charged for units not picked up after 10 business days of receiving an estimate or repair regardless if the unit has been repaired or not and whether the unit is in warranty or out of warranty. Units not picked up after 30 days and the customer has been notified by phone 2 times will be considered abandoned and become High Power Inc. property.
8. Cancellation of repair after accepting an estimate verbal or written will incur a **50% restocking fee**, shipping fee and additional labor fee.
9. Cancellation due to "change of mind" in regards to the repair of the unit, the \$95.00 deposit will NOT be refunded once the work order has been created and the customer has signed it.
10. Manufacture warranty covers lamps for only 90 days or 500 hours from date of purchase. Anything over their will be a \$95 charge.
11. I have read and agree to High Powers terms and conditions without any objections.

X _____
 Signature Date Work Order



773-581-7650
Fax: 773-581-8192
info@high-power.com
www.high-power.com

8457 South Pulaski Road, Chicago, IL 60652

Projector Drop-Off Form

Please complete in full and fax to (773)-581-8192 or email back to maher@high-power.com

Company Name _____

Contact Name _____

Address _____

City, State, Zip _____

Phone Number _____

Model Number _____

Serial Number _____

Shipping, We use FedEx Ground Flat Rate Fee\$30.00

Description of Problem

Please print legibly. Include this document inside the box with the projector.



773-581-7650
Fax: 773-581-8192
info@high-power.com
www.high-power.com

8457 South Pulaski Road, Chicago, IL 60652

Credit Card Authorization Form

Please complete in full and fax to (773)-581-8192 or email back to maher@high-power.com

Type of Card _____ (Visa, MasterCard or Amex)

Card holder's Name _____

Card Number _____ Sec Code _____

Expiration Date _____

Bill to Address of Card _____

Phone Number _____

Purchase Order Number _____

Company Name _____

Contact Name _____

Total Amount to be Charged: \$ _____

Special Instruction _____

I here by authorize High Power, Inc. to charge my credit card the amount Specified above:

Card holders Signature

Date

